



# Call Centers • Contact Centers • Back Office Operations

Rutherford County, North Carolina is well suited to meet the demands of today's Call Centers, Contact Centers and Back Office Operations. With strong, available sites, centers can be made available in 60-90 days.

## Top 10 Reasons to Locate in Rutherford County, NC:

10. Non Union workforce.
9. Large supply of suitable and available buildings.
8. Large workforce eager to work in Rutherford County.
7. Available customized training programs specific to Call Centers and Contact Centers through Isothermal Community College and the Workforce Development Board.
6. Rutherford County is located in the Thermal Belt which creates low weather risk with few to no school and office closings.
5. There is an abundance of reliable power.
4. A redundant, high capacity fiber network within the county.
3. The featured buildings (listed on back) may qualify for the NC Rural Center Reuse and Restoration Grants.
2. A significant number of current employers are over 250+ employees. (Top 25 employers listed at [www.rutherfordncedc.com](http://www.rutherfordncedc.com))
1. There are no other call centers within Rutherford County to compete for workforce.

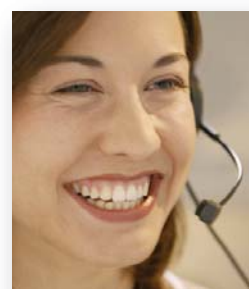
**CALLING**  
You Home To  
Rutherford County

## Labor

Labor availability is also very strong with a large, diverse workforce. The labor shed for Rutherford County has a civilian labor force of approximately 208,100. (Pathfinders Report)

	Population	Labor Market
10 miles	52,450	25,309
25 miles	322,910	154,028
60 miles	2,832,016	1,427,287

DemographicsNow 2010



## Training

Isothermal Community College is able to meet the demand for call center training. There are also over 100 college and university campuses within a 70 mile radius.

- 2,500 students
- 190 full time faculty and staff
- 150-200 part time faculty and staff
- Customized Training Opportunities for Call or Contact Center operations
- Diverse Continuing Education classes

### State and Local Training Programs include:

- Customized Training and Development Program
- Career Readiness Certification Program
- On-the-Job Training Program
- Incumbent Workforce Development Program
- WorkKeys





**BUILDINGS**

- **Food Lion Rutherfordton**  
 Rutherford Town Square  
 30,280 sq ft  
 For Lease  
 (can be subdivided)
- **Steve & Barry's**  
 White Oak Plaza  
 63,000 sq ft  
 For Lease  
 (can be subdivided)
- **Food Lion Forest City**  
 Chimney Plaza  
 26,752 sq ft  
 For Sale or Lease
- **Harris Teeter**  
 32,960 sq ft  
 For Sale or Lease
- **650 West Corporate Bldg**  
 8,000 sq ft  
 For Lease  
 (ground floor only)

**SITES**

- **Rutherford 74**  
 Datacenter Park
- **RiverStone**  
 Business Park

Building & Site information can be found at [www.rutherfordncdc.com](http://www.rutherfordncdc.com)



Photos are conceptual drawings for the Food Lion space (30,280 SF) in Rutherfordton, North Carolina.

**Access to Shopping and Dining**

Accessible shopping and dining are within easy reach for employees. A downloadable map of Rutherford County's main commercial corridor is available on our website. All featured buildings listed are located within a five mile radius. Sample retailers in the main corridor include:



**Childcare Facilities**

A downloadable map all daycare centers in Rutherford County, in relation to the featured buildings, is available at [www.rutherfordncdc.com](http://www.rutherfordncdc.com). There are also subsidy programs to help offset the cost of daycare for employees through the Department of Social Services in the county and through the NC Division of Child Development. Most of the ten elementary schools also offer "More at Four" programs which provides free preschool/daycare to four year olds in order to prepare them for kindergarten. Eligibility is based on income of the parent(s).

**Transportation**

Rutherford County has great in-bound commuting patterns with close proximity to Interstate(s) 40, 85 and 26. Also, with its hour drive time from three major metro areas, Rutherford County is close to three commercial / international airports, plus a strong, local airport in the county. (see map on front)

**Charlotte-Douglas Intl Airport**

US Airways Hub, 619 Daily Departures, Non-stop service to 130 destinations, #1 industrial hub in Southeast and 6th largest wholesale center nationwide

**Greenville-Spartanburg Intl Airport**

49 Daily Departures, 77 Non-stop service to 19 major cities, 120,000 sf FedEx Cargo Facility

**Asheville Regional Airport**

37 Daily Departures, Non-stop service to 8 major cities

**Rutherford County Airport**

5,000 x 100 ft. runway, asphalt surface, medium intensity runway edge lights, average 90 aircraft/day, 44 aircraft based at the Field (single & multi engine aircraft, jets and helicopters)

**Telecommunications**

**POP / Long Distance Carrier**

AT&T has three POP's located within a 30-45 minute radius of Rutherford County. POP's include:

- Cleveland County: 825 Earl Rd Shelby, NC
- Gaston County: 220 Plastics Drive, Gastonia, NC
- Buncombe County: 67 Bingham Rd, Asheville, NC

**Fiber Optic Networks**

DukeNet: ([www.dukenet.com](http://www.dukenet.com))

Main provider for the North Carolina State Data Center in Rutherford County. Strong, redundant network with service in North Carolina, South Carolina, Tennessee and Virginia.

Pangaea: ([www.pangaea.com](http://www.pangaea.com))

A regional non-profit fiber network company that services the schools, government and emergency services in Rutherford and Polk Counties. Fiber is available for unlimited commercial use and VoIP. Fiber POP's are located in Columbus, Rutherfordton, and Forest City. Service is available at all featured buildings listed.

